FITZPATRICK

# **RECRUITING TRENDS 1978-79**

A Study of Businesses, Industries, Governmental Agencies, and Educational Institutions Employing New College Graduates

by

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Our thanks are extended to all the employers who were kind enough to complete and return this year's recruiting trends questionnaire. Their efforts are greatly appreciated by us in Placement Services, and we are sure many high school and college students and their career counselors will also be thankful for the information provided by these employers.

A special thanks is accorded Bob Barbato, our graduate research assistant, for his suggestions on the design and development of this questionnaire. Our thanks are also extended to the several Michigan State University Placement Services staff members, who worked closely on tallying and production of this survey, especially Pam Carlson, Jan Sprey, Cathey Frazier, Ann Beyerlein and Angie Horstman; and Dan Alvarez and Jim Hamilton, students who helped Jan with tallying. We wish to thank too the assistant directors of Placement Services who offered their suggestions during development of this year's survey: Ed Fitzpatrick, Carl Brautigam, Gail Braverman, Tony Rogalski and Clare Duncan.

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### Summary of

### RECRUITING TRENDS 1978-79

A Study of 482 Businesses, Industries, Governmental Agencies, and Educational Institutions Employing New College Graduates

This is a summary of the Eighth Annual Recruiting Trends Survey conducted by Michigan State University Placement Services for 1978-79. This survey represents a cross-section of employers from business, industry, government and education. It includes information pertaining to trends in hiring of college graduates, salaries college graduates can anticipate, and suggestions for bridging the gap between education and the world of work.

A summary of the report follows:

# 1. <u>Campus Recruiting</u>

If a recession is around the corner, it is not indicated by the optimism shown by employers establishing college graduate employment quotas for the 1978-79 graduating class. Again this year employers expect to visit more campuses in search of their new college hires. Of the employers surveyed this year, 34 percent expect to increase their campus visits (22 percent expect to increase their campus visits by 9 to 10 percent or more), 44% will visit the same number of campuses and remember that last year was an excellent year for recruitment of college graduates, and only 12% expect to reduce the number of campuses visited. Organizational growth and favorable economic conditions were cited as the primary factors for increased campus recruit-Some increased campus recruiting was reflected in almost every employer group. On the average this year, hiring quotas in business and industry are up 9 to 10 percent. Accounting, aerospace, automotive, banking, chemicals, electronics, merchandising, metals, and petroleum lead the field. Government administration and educational institutions are continuing their decline in employment opportunities. (Pages 2, 3, and 7)

### 2. Outlook for Class of 1978-79

Good, excellent, better, and improving were most often used to describe the job outlook for new college graduates next year in business and industry. Competitive was most often used by government agencies to describe opportunities in their organizations. Some business, industry, government, and educational employers used guarded optimism to describe next year's outlook. In education, the overall outlook was described as rather bleak, with employers using the following additional terms to describe the outlook: remain the same, better, improving, and competitive. In this year's results, for the first time in several years, the outlook for some educational institutions seemed to be improving. (Page 3 and 24)

### 3. Next Three Years

Recognizing that it is difficult to predict the job market for the next three years, employers in business and industry generally expect the employment picture for new college graduates to improve 9 to 10 percent in the next three years. Government jobs will decline slightly. For educational institutions, the employment picture is a mixed bag, depending upon academic disciplines and geographical locations of jobs. For educational institutions, declining enrollments are still the significant problem. For new college graduates seeking employment in educational institutions, competition will remain very keen. (Pages 5 and 6)

### 4. Factors Affecting New Hire Quotas

In business, industry, government, and education, organizational growth or reduction in workforce was cited as the single most important factor influencing the number of new college graduates being hired by these organizations each year. Rate of turnover was cited as the next most important factor. Third on the employers' list of factors was economic conditions external to these organizations. The number of employees retiring and reorganization were cited as having "some" importance. (Page 7)

# 5. Starting Salaries

Starting salaries for college graduates in most disciplines are not keeping pace with the consumer price index, which is one indicator that the dollar value of a college degree is eroding. This year, starting salaries for new college graduates will increase approximately 5 to 9 percent, with substantial differences between starting salaries for various disciplines. Expected increases will be greatest for engineering and business majors. Chemical, electrical, and mechanical engineers will increase most significantly, approximately 9 percent. Monthly starting salaries for engineering graduates will be approximately \$1,490, for business \$1,175, and for liberal arts graduates \$845 at the bachelor's level. The difference between the average starting salary for a chemical engineer and a liberal arts graduate, as an example, is approximately 88 percent. This is a substantial difference when considering that students in both areas spent the same

time in college. Monthly starting salaries for master's degree candidates will probably be between \$1,155 and \$1,675, depending on academic major. In government and education, starting salaries are expected to increase 5 to 8 percent and are determined by salary schedules established according to government salary committees and teacher contracts. (Pages 8, 9, 10, and 11)

### 6. Turnover of New Hires

Employers state that they expect 9-10 percent of their new hires (all categories) to leave during the first year of employment. Somewhat fewer women college graduates are expected to leave during the first year, and more minority college graduates are expected to find employment elsewhere during their first year of employment. (Pages 12, 13 and 14)

### 7. On-the-job Success Factors

Hard work and common sense were listed by employers as the most important factors for determining an individual's success on the job. These factors were followed closely by interpersonal communication skills, well-balanced personality, aggressiveness, and specific technical knowledge. For educational institutions, interpersonal communication skills was cited as the most important factor. (Page 15)

### 8. Importance of Proper Academic Training

Business, industry, and government employers continued to list engineering and business administration as the most demanded academic preparation for college graduates who are seeking employment in their organizations. Additionally, they said that skills and knowledge acquired by students in these fields would be useful for professionals in their organizations. They indicated that a liberal arts education would have some usefulness for professionals in their organizations. As expected, educational institutions wanted mostly education majors for their job opportunities. Business and industry employers believe that the college education received by their new hires was definitely not or probably not as useful as the training their organizations would provide after college (as it applies to the job). Educational institutions and governmental agencies felt differently. They expected the college education received by their new hires to be possibly or to some extent more useful than the training received in their organizations after college. Employers of all types expected recent college graduates hired by their organizations from any field would be underemployed to some extent. (Pages 16 and 17)

# 9. <u>Training of New Hires</u>

Most business, industry, and government employers expect to provide 21 or more hours per week of training during the first six months on the job when new college hires enter their organizations. Educational institutions provide as little as 1 to 2 hours of training per week during the first six months. Only a few, 21 of the surveyed organizations, provided no formalized training whatsoever. (Page 18)

### 10. Content and Effectiveness of Campus or Preliminary Interviews

During campus or preliminary interviews, business, industry, and government employers usually or always expected to obtain information about the new college graduate's ability to communicate, ability to think, interpersonal communication skills, career aspirations, and appearance. To a lesser extent, they expected to obtain information about the candidate's knowledge of their organization and background. Educational institutions wanted to know as much as possible about the candidate's appearance, personality, ability to communicate and interpersonal communication skills in the initial interview. For all types of employers, unsatisfactory personality and poor verbal communication skills were almost always reasons for rejection. These reasons were followed closely by unwillingness to relocate, unsatisfactory appearance, and lack of enthusiasm. Employers said that sometimes inability to articulate career plans, unsatisfactory resume, few or no questions, and no attempt to "sell" good qualities were reasons for rejection. By implication employers said that they expected applicants to ask questions about compensation, and they rarely rejected individuals who already had other job offers. Most employers indicated that as many as 75 percent of the individuals interviewed during campus or preliminary interviews were rejected at that point in the selection process. (Pages 18, 19 and 20)

### 11. Underemployment of College Graduates

Most employers in business, industry, government, and education indicated that some, a few, or several underemployed college graduates were working for their organizations. Of those business, industry, and government employers who responded to our survey, 62 thought that the number of underemployed college graduates working for their organization would increase by 1-10 percent or more during the next few years. Forty indicated that underemployment would decrease. Of those educational institutions who responded to our survey, most thought underemployment of college graduates would remain the same or increase as much as 9 to 10 percent. Business, industry, and government employers usually or sometimes expand responsibilities of a position to accommodate the education of a college graduate filling a position which was previously handled by a person without a college degree. In educational institutions this was seldom or never done. (Page 20)

# 12. Importance of a College Degree

According to the surveyed employers, a college degree generally insures employers that the college graduate has the technical expertise which their job requires. Most employers believed that a degree told them a student had received a broad educational background and was well rounded. Additionally, the degree, according to most employers, was an indicator of achievement. They believed that a degree was of some importance to assure that an individual had had the time to mature. A college degree is still necessary for entry into many jobs and the degree is still used as a preliminary screening device for certain jobs. (Page 21)

### 13. Writing Skills as a Determinant of Success on the Job

When measuring the writing skills of new college graduates, employers in business, industry, and government placed some importance on writing style, spelling, punctuation and grammar, vocabulary, and research skills. They placed a great deal of importance on the ability of a college graduate to organize ideas and to state and defend a position in writing. Educational institutions indicated that writing style, research skills, and ability to state and defend a position in writing were of some importance. They placed a great deal of importance on spelling, punctuation and grammar, vocabulary, and the ability to organize ideas. (Page 22)

### 14. Policy Toward Hiring Women and Minorities

A majority of the employers (54%) stated that their organizations take affirmative action by actively recruiting as many qualified candidates as possible and then hiring women and minorities only if they are the best qualified. Of the business, industry, and government employers who responded, 37 percent said they take affirmative action by taking into consideration the applicant's background and choosing a female or minority candidate if all other things are roughly equal. Of the educational institutions who responded, 44 percent chose this same statement to describe their organization's policy on hiring women and minorities. A majority of the surveyed employers indicated that their organizations were experiencing some difficulty with implementing their equal employment opportunity programs. According to the employers surveyed, their biggest problem was the lack of enough qualified women and minorities. (Page 23)

### 15. <u>Summer Employment</u>

During the summer of 1979, summer employment opportunities are expected to increase by 5 to 10 percent. Few, if any, summer employment opportunities are expected to be available with educational institutions. (Page 24)

# 16. Moving Expenses Paid

Most business and industry employers usually or always pay moving expenses of their new hires. Only 22 percent of these employers seldom or never pay moving expenses. Educational institutions seldom or never pay moving expenses as a general rule. Only 7 percent sometimes, usually, or always pay these expenses. (Page 24)

### 17. Photographs on Resumes

On the point about detachable photographs on resumes, employers provided a mixed response. Employers from business, industry, and government were split (35% yes to 58% no) for photographs on resumes. Educational institutions were also split (49% yes to 46% no). Some employers were concerned that pictures might influence their hiring decision too much, or it was illegal in their state to accept pictures on resumes. (Page 24)

# 18. Pre-screening Candidates before Campus Interviewing

Answers to the question about pre-screening candidates before arriving on college campuses indicated that pre-screening is becoming more prevalent. Business, industry, and government organizations indicated that 29% pre-screen and 67% do not. Educational institutions indicated that 20% pre-screen and 69% do not. Since pre-screening was seldom used by prospective employers in the past, these answers indicate that pre-screening will probably be a more prevalent service provided by placement services on college campuses in the future. (Page 24)

### 19. Employer's Toughest Recruiting Problem

Business, industry, and government employers cited the lack of an adequate supply of qualified and interested candidates (including minorities and women) as their greatest recruiting problem. This was followed by the inability of candidates to go to the employer's location, too much competition for the best, and salary offers that are too steep for the most qualified. Educational institutions were concerned about the limited availability of qualified candidates, the inadequate supply of minorities and teachers in special areas, and the lack of qualified candidates when most hiring occurs in late summer. (Page 25)

### 20. Suggested College Curriculum Improvements

Better communication skills (writing, speaking, and interpersonal skills) were most often mentioned as an improvement needed in college curricula. Other suggestions included more on-the-job experiences (internships, co-op, summer, and student teaching), and more courses on career counseling and job campaign planning. Business, industry, and government employers recommended more business and engineering courses. Educational institutions wanted more methods courses, double majors, and reading and math courses. (Page 25)

# 21. Advice for Graduating Seniors

When advising seniors who might be seeking employment in their organizations, employers said know yourself, be yourself, clearly define your goals and strong points, aggressively pursue the employers of your choice and sell yourself, be enthusiastic, be persistent, obtain experience, take job hunting seriously and properly prepare, be patient, be willing to work hard (give 100%), be flexible, and seek opportunity and growth. Evidently student appreciation of the work ethic will reap dividends with most of the surveyed employers. (Page 26)

# 22. <u>Salary Compression Problem</u>

The salary compression problem between fresh college graduates and older workers seems to be diminishing. In previous studies, this was a serious problem for many employers. The responses from this survey indicate a mixed reaction and suggest that the problem is not as great as it once was, although it still exists in some organizations. (Page 27)

What category best describes your organization and how many salaried employees are on the payroll?

		Number of E		
COMPANY CATEGORY	1 - 99	100 - 999	1,000 - 9,999	10,000 or more
ACCOUNTING	13	5	4	1 1
AEROSPACE & COMPONENTS		4	6	5
AGRIBUSINESS	2	5	4	
AUTOMOTIVE & MECHANICAL EQUIPMENT	1	9	7	5
BANKING, FINANCE & INSURANCE	9	15	11	7
CHEMICALS, DRUGS & ALLIED PRODUCTS	1/	4	13	6
COMMUNICATION	1			3
CONSTRUCTION & BUILDING MATERIALS	3	4	5	2
EDUCATIONAL INSTITUTIONS	6	39	19	7
ELECTRICAL MACHINERY & EQUIPMENT	1	2 *	3	8
ELECTRONICS & INSTRUMENTS	2	8	7	4
FOOD & BEVERAGE PROCESSING	3	5	5	11
GLASS, PAPER & PACKAGING	2	4	5	7
GOVERNMENTAL ADMINISTRATION	1	2	6	4
HOSPITALS & HEALTH SERVICES	3	1	1 -	•
HOTELS, MOTELS, RESORTS AND CAMPS	6	8	8	1
MERCHANDISING & RELATED SERVICES	3	18	17	6
HETALS & METAL PRODUCTS	2	13	13	3
MILITARY	1	1		1
PETROLEUM & ALLIED PRODUCTS	1	2	4	8
PRINTING, PUBLISHING, & INFORMATIC:. SERVICES	1	2	5	
PUBLIC UTILITIES		4	12	1
RESEARCH AND/OR CONSULTING SERVICES		13	9	1
SERVICE ORGANIZATION	1			
TIRE & RUBBER			1	4
VOLUNTEER ORGANIZATION	1			1
TOTALS	63	168	165	86

### Approximately what percentage of these employees hold at least a bachelor's degree?

FIELD	10% & under	11-20%	21-30%	31-40%	41-50%	51-60%	61-70%	71-80%	81-90%	91-100%
Business, Industry & Government	25	60	70	71	33	37	43	36	14	7
Education			1		2	11	13	11	6	26

What change, if any, do you foresee in the number of campuses visited for recruiting by your organization?

		be	h.,		CRE		To.	1,	REMAIN	-	Ь		ECRE		h -	be	k-00	NONE
	50% or more	49%	11- 24%	9- 10%	7 <b>-</b> 8%	5- 6%	3- 4%	1- 2%	THE SAME	2%	3- 4%	5- 6%	7- 8%	9-	11- 24%	49%	50% or more	VISITED
ACCOUNTING	2		1	2			1		15	2	-		-3	2				
AEROSPACE & COMPONENTS	2	1	1		1		3		7									
AGRIBUSINESS	1	1		1					4					1	2			
AUTOMOTIVE & MECHANICAL EQUIP.		1	3	3		2			7			1					1	2
BANKING, FINANCE & INSURANCE	2	1	3	1		3	1	1	28		1				1	1		1
CHEMICALS, DRUGS, & ALLIED PRODUCTS	1		1	1		1	3	1	12				1	1				
COMMUNICATION				1			1									1		1
CONSTRUCTION & BUILD. MATERIALS		2		1		1												
EDUCATIONAL INSTITUTIONS		1	1	4	1		3	2	37	6		æ		1		2	1	15
ELECTRICAL MACHINERY & EQUIPMENT	2	1	1	1				1	8									
ELECTRONICS & INSTRUMENTS	1	2	8	1			1		5					1			1	
FOOD & BEVERAGE PROCESSING			1	1		1			4		1	1			2			1
GLASS, PAPER & PACKAGING		1		4	1			1	9		1				1			
GOVERNMENTAL ADMIN.	2	2							5				1					1
HOSPITALS & HEALTH SERVICES		1							1						1			1
HOTELS, MOTELS, RESORTS & CAMPS	2	2					1		12							1	1	3
MERCHANDISING & RELATED SERVICES	1	1	3	1		2	4	5	15	2				2	1		1	1
METAL & METAL PROD.	1		2	5		1	2	2	15	1								2
MILITARY							1		1									
PETROLEUM & ALLIED PRODUCTS			1	2	1	1		1	8			1						
PRINTING, PUBLISHING & INFO. SERVICES	6	2					1	1	3							1		
PUBLIC UTILITIES		1	1	3		1	2		6									
RESEARCH/CON. SERV.	3	1		3		1			6			1	1	1	1			1
SERVICE ORGANIZATION									1									
TIRE & RUBBER				1			1		2			2						
VOLUNTEER ORGANIZ.				2					1									
TOTAL	20	20	27	38	4	14	25	15	212	5	3	6	3	9	9	6	5	29

Compared to the last three years, what change does your organization anticipate in the hiring of new college graduates for 1978-79?

New College Graduates

	50- 100%	25- 49%	11- 24%	9- 10%	7- 8%	5- 6%	3- 4%	1- 2%	Remain the same	1- 2%	3- 4%	5- 6%	7- 8%		11- 24%	25- 49%		None hired
ACCOUNTING	1	1	2	5	1	1	2	2	6	1								
AEROSPACE & COMPONENTS		2	2	2		2	1		6									
AGRIBUSINESS	1		3	1					5									
AUTOMOTIVE & MECHANICAL EQUIP	1	2	1	2		2	1		13									
BANKING, FINANCE, & INSURANCE	2	2	1	7	1	1	3	1	24									
CHEMICALS, DRUGS & ALLIED PRODS.	1		2	3		1	3	1	10					1				
COMMUNICATION					1		1	1	-									1
CONSTRUCTION & BUILD. MATERIALS				3	1	1	1		7									
EDUCATIONAL INSTIT.	1	2	1	6	1	1	4	2	28	4	5	1	1	5	1	2		3
ELECTRONICS & INSTR.	ŀ	4	4	3	1	2	1	2			8							
ELECTRICAL MACH. & EQUIPMENT	1	1		2		1	2		4			62		1				
FOOD & BEVERAGE PROCESSING	1	1		2					6								-	
GLASS, PAPER & PACKAGING		2		4	i	1	1		9									3
GOVERNMENTAL ADMIN.		1				2	1		4	2				2	1			1
HOSPITALS & HEALTH SERVICES						1			3									4
HOTELS, MOTELS, RESORTS & CAMPS	2	2	12	3	1	1			12							1	1	
MERCHANDISING & RELATED SERVICES	1	1	7	5	1	6	5	2	10			1						
METALS & METAL PROD.	1	1	1	7	3				16					1				1
MILITÂŔŸ							1		1									2
PETROLEUM & ALLIED PRODUCTS		1	2	1		1	1	1	6						1			
PRINTING, PUBLISHING, INFORMATION SERVICES			1	1					5							1		
PUBLIC UTILITIES	1			1		2	1	1	7									
RESEARCH/CONS. SERV.	1		4	3	1	4	1		7								- 8	
SERVICE ORGANIZATION									1									
TIRE & RUBBER			2	2		1												
VOLUNTEER ORGANIZATIO	N			1		1					25.							
TOTAL	17	23	34	67	13	34	30	13	196	7	5	2	1	10	3	4	1	9

Compared to the last three years, what change does your organization anticipate in the hiring of new college graduates for 1978-79?

Graduates with MBA Degree

COMPANY CATEGORY	50- 100%	25- 49%	11- 24%	9-	7- 8%	5- 6%	3- 4%	1-	Remain the same	1-2%	3- 4%	5- 6%	7- 8%			25- 49%	50- 100%	None hired
ACCOUNTING		2		1	1	1		2	5									7
AEROSPACE & COMPONENTS				3		1			8		Į.							2
AGRIBUSINESS								2	7		1							
AUTOMOTIVE & MECHANICAL EQUIP.	ı	1		1	1	1	4	2	12		- 11-	2						1
BANKING, FINANCE, & INSURANCE		1	1	2		1		2	15			1			1		1	5
CHEMICALS, DRUGS, & ALLIED PRODS.	2	1		1				1	14									
COMMUNICATION						1		1	1									1
CONSTRUCTION & BUILD. MATERIALS		1			1		1		6									1 3
EDUCATIONAL INSTIT.		1	3					3	15	1				1		1	1	12
ELECTRONICS & INSTR.	1		1	3		1			7									
ELECTRICAL MACH. & EQUIPMENT	1		2	1		1			7				۰					1
FOOD & BEVERAGE PROCESSING				1		2		1	2				1	1				
GLASS, PAPER & PACKAGING				2			2		9		4	1						
GOVERNMENTAL ADMIN.									6		1				1	1		2
HOSPITALS & HEALTH SERVICES								1	1									1
HOTELS, MOTELS, RESORTS & CAMPS		1							11									2
MERCHANDISING & RELATED SERVICES	1			2	ıď	1	2	2	17								İ	4
METALS & METAL PROD.				1			1		18									4
MILITARY								1	1									
PETROLEUM & ALLIED PRODUCTS	1						2		5		1							4
PRINTING, PUBLISHING, INFORMATION SERVICES	1								4				1					
PUBLIC UTILITIES									12				,					
RESEARCH/CONS. SERV.				1			1	2	8		1							5
SERVICE ORGANIZATION																		
TIRE & RUBBER		1				1			3									
VOLUNTEER ORGANIZATION									1									
TOTAL	8	9	9	19	3	11	10	20	200	1	4	2	2	2	2	2	2	52

What change, if any, do you expect in the overall employment picture for college graduates in the next three years?

New College Graduates

What change, if any do you expect in the overall employment picture for college graduates in the next three years?

Graduates with MBA Degree

COMPANY CATEGORY			1	9-		i	- 3 1 4 4		the		İ		62	7-		İ	- 1	100%	Hone
ACCOUNTING	100/	1	24,	2	1	1				21	4.	-	1	8.6	10%	24%	. 49%	100%	8
AEROSPACE & COMPONENTS			T	6	١,				7	<u> </u>		T	1						2
AGRIBUSINESS			1	T	1	2	T	T	4	T	T		1	1		(5)			
AUTOMOTIVE & MECHANICAL EQUIP.		2	1	5		3		2	5		T		T	1					
BANKING, FINANCE, & INSURANCE	1			3	1	4	2	3	19			×		1	2	1		1	2
CHEMICALS, DRUGS & ALLIED PRODS.	1	2	1	1				2	13	1				1					
COMMUNICATION				1			1	1	1	T				1					
CONSTRUCTION & BUILD. MATERIALS			1	1	1		3		4										
EDUCATIONAL INSTIT.		1	3					3	15	1	T		1	1	1.		1	1	12
ELECTRICAL MACH. & EQUIPMENT			1	1		1	2	Ī	5		Ī								
ELECTRONICS & INSTR.		2	5	5	1	4	1		7				T	T	1				
FOOD & BEVERAGE PROCESSING				2		1	1		1	2	(%)		Γ	-				•	1
GLASS, PAPER, & PACKAGING		1	1	2	1	1			8				1	T			1		8
GOVERNMENTAL ADMIN.		1	1				1		5				T	T	2	1	7		1
HOSPITALS & HEALTH SERVICES									1	2									
HOTELS, MOTELS, RESORTS & CAMPS	1		1	2		2	1		6							T			4
MERCHANDISING & RELATED SERVICES		1		4	2	7	3		16	1									3
METALS & METAL PRODS.			2	3	, 1	1	1		13	1					1	1	7	T	4
MILITARY						1			1										
PETROLEUM & ALLIED PRODUCTS	-		1	1	1		2	1	4	1							-		4
PRINTING, PUBLISHING, & INFORMATION SERVS.			1	1							3				1				
UBLIC UTILITIES					2		1	2	8				- 13	3			1	1	
ESEARCH/CONSULTING SERVICES			1		1	1		3	5		1								5
ERVICE ORGANIZATION									an .		-				T				
IRE & RUBBER			2.0	1	1	2			1			×			-	-	1.		
OLUNTEER ORGANIZATION									1						T		T	1	
OTAL	3	9	17 4	2	14	27	24	19	152	9	1	2	1	7		2	1	2	49

What factors will have the most impact on the number of new college graduates hired by your organization during the 1978-79 school year?

#### BUSINESS, INDUSTRY & GOVERNMENT

FACTORS	A GREAT DEAL OF IMPORTANCE	SOME IMPORTANCE	LITTLE OR NO IMPORTANCE
Organizational Growth (or shrinkage)	312	80	9
Rate of Turnover	132	200	63
Number of Employees Retiring	30	138	221
Reorganization	32	127	246
Economic factors external to your organization	113	194	96

Comments: Difficult to locate experienced engineers; Increase in career path; Proposal #13; Other recruiting sources; Economics inside organization; Profit growth; Manpower plans; Upgrading of internal talent; Relocation; Regionalization; Legislation; Increased technology; Expansion.

#### **EDUCATION**

FACTORS	A GREAT DEAL OF IMPORTANCE	SOME IMPORTANCE	LITTLE OR NO IMPORTANCE
Organizational Growth (or shrinkage)	40	14	7
Rate of Turnover	34	26	2
Number of Employees Retiring	16	23	22
Reorganization	4	10	40
Economic factors external to your organization	23	.26	10

Comments: Supply of bi-lingual graduates; Student enrollment; State & Federal mandates; Spending limits; Location; Affirmative action

What changes, if any, do you expect in salary offers to 1978-79 graduates?  $^{\circ}$ 

### Bachelor's

CATEGORY	over	1 .					remain							
	10%	9 -	7 - 8%	5 - 6%	3 - 4%	1 - 2%	the same	1 - 2%	3 - 4%	5 - 6%	7 - 8%	9 - 10%		none hire
ACCOUNTING		6	3	12	4		1							
AEROSPACE & COMPONENTS		3	5	4	1	1	1							
AGRIBUSINESS			4	4			1							
AUTOMOTÎVE & MECHAN- ICAL EQUIPMENT	2	6	7	1	2		1							
BANKING, FINANCE & INSURANCE	3	5	9	13	2	1	10					7		
CHÉMICALS, DRUGS & ALLIED PRODUCTS		1	10	5	2	1	2							
COMMUNICATION			1	2			-							
CONSTRUCTION & BUILD- ING MATERIALS		2	3	3	1		5						5)	
EDUCATIONAL INSTITU- TIONS	1	3	21	30	4	1	4							1
ELECTRICAL MACHINERY & EQUIPMENT		1	6	2	1	1	1		, 2					1
ELECTRONICS & INSTRU- MENTS	2	4	5	6	2							1		
FOOD & BEVERAGE PROCESSING	0	4	3	2	2									
GLASS, PAPER & PACKAGING		3	6	6			11				1			
GOVERNMENTAL ADMIN.	1		1	4	2		5							
HOSPITALS & HEALTH SERVICES			1	2	7/		1							
HOTELS, MOTELS, RESORTS AND CAMPS	1	2	3	6	2	1	8							
MERCHANDISING & RELATED SERVICES	55	3	10	13	7	2	4				1			1
METALS & METAL PRODUCTS	,	5	11	9	1	2	2						- 8	1
MILITARY				1	_1_									
PETROLEUM & ALLIED PRODUCTS		2	6	3			3							
PRINTING, PUBLISHING, INFORMATION SERVICES		2	3	2						1				
PUBLIC UTILITIES		3	6	5			1							
RESEARCH AND/OR CONSULTING SERV.		2	8	10			1							
SERVICE ORGANIZATION				1										
TIRE & RUBBER			2	1	_1_									
VOLUNTEER ORGANIZATION TOTAL	10	57	135	147	35	1 46	1 55					1		4

Master's

		Incr	ease				1			Decre	ase			
COMPANY CATEGORY	over 10%	9 - 10%	7 - 8%	5 - 6%	3 - 4%	1 - 2%	remain the same	1 - 2%	3 - 4%	5 - 6%	7 - 8%	9 - 10:		none hired
ACCOUNTING		4	2	7	1									7
AEROSPACE & COMPONENTS		2	3	4		1	1					-		
AGRIBUSINESS			2	3	1		1						[#	1
AUTOMOTIVE & MECHAN- ICAL EQUIPMENT		5 .	7	1	2		1							3
BANKING, FINANCE & INSURANCE	1	4	4	6	2	1	9				9			7
CHEMICALS, DRUGS & ALLIED PRODUCTS	1	2	7	7			1							
COMMUNICATION			1	3										
CONSTRUCTION & BUILD- ING MATERIALS	6	1	3	2	1	1 ,	4							1
EDUCATIONAL INSTITU- TIONS	1	2	19	28	3		6					12		4
ELECTRICAL MACHINERY & EQUIPMENT			3	4	1	1.					-			3
ELECTRONICS & INSTRU- MENTS .	1	3	5	4	3	1	2					*		1
FOOD & BEVERAGE PROCESSING		1	3	2	1		1							
GLASS, PAPER & PACKAGING			9	1			2							5
GOVERNMENTAL ADMIN.	1		1	4	2	5								
HOSPITALS & HEALTH SERVICES				2			- 1							
HOTELS, MOTELS, RESORTS AND CAMPS			1	1	2		5							
MERCHANDISING & RELATED SERVICES		2	1	6	4	1	5							7
METALS & METAL PRODUCTS		4	6	6	2	1	6							3
MILITARY				1	1									
PETROLEUM & ALLIED PRODUCTS		1	3	4	1		2						4	2
PRINTING, PUBLISHING, INFORMATION SERVICES			1	3			2			1		1		
PUBLIC UTILITIES		1	6	3		1	3							_1_
RESEARCH AND/OR CONSULTING SERV.		3	8	6	1	2	1						ē	
SERVICE ORGANIZATION				1				12						19
TIRE & RUBBER		1	1	1										
VOLUNTEER ORGANIZATION						1	1							
TOTAL	5	40	96	123	46	11	60			1		1		60

### Doctorate

		I	ncreas	e			Remain			Decr	ease		1	
COMPANY CATEGORY	over	9 -	7 -	5 - 6%	3 -	1 - 2%	the same	1 - 2%	3 -	5 -	7 -	9 -		None hired
ACCOUNTING	-	2	1				1	1 -	1 70	0 /8	0.70	10%	10%	
AEROSPACE & COMPONENTS			2		1	2	1							13
AGRIBUSINESS			1	3		*	1							3
AUTOMOTIVE & MECHAN- ICAL EQUIPMENT		1	4		1		2							7
BANKING, FINANCE & INSURANCE		2	2	2	1		5					1		14
CHEMICALS, DRUGS & ALLIED PRODUCTS	1	1	7	5	1		1							
COMMUNICATION														1
CONSTRUCTION & BUILD- ING MATERIALS				1	2	1	3							5
EDUCATIONAL INSTITU- TIONS			15	22	2		7							9
ELECTRICAL MACHINERY & EQUIPMENT			3	1	1	1	2							3
ELECTRONICS & INSTRU- MENTS	1	3	5	2	3	3	2	1						
FOOD, BEVERAGE PROCESS.		1	3	2			1							1
GLASS, PAPER & PACKAGING			3	1			3							Q
GOVERNMENTAL ADMIN.			1	2	1		3							5
HOSPITALS & HEALTH SERVICES				2			1	121						
HOTELS, MOTELS, RESORTS AND CAMPS				1	0		· 1							10
MERCHANDISING & RELATED SERVICES		1		3			2							17
METALS & METAL PRODUCTS		3	3	4	1	13	4							9
MILITARY				1	1									
PETROLEUM & ALLIED PRODUCTS		1	2		3		3							3
PRINTING, PUBLISHING & INFORMATION SERVICES			1	1			2						2	1
PUBLIC UTILITIES			3	3			2							7
RESEARCH AND/OR CONSULTING SERV.		2	6	3	3		2							3
SERVICE ORGANIZATION				1										
TIRE & RUBBER														2
OLUNTEER ORGANIZATION	+					1	1							
TOTAL	2	17	79	59	21	5	106	1				1		128

What changes, if any, do you expect in salary offers to 1978-79 college graduates by  $\frac{\text{academic}}{\text{major}}$ ?

ACADEMIC	over	9-	7-	5-	3~	1-	Remain .	1-	3-	5-	7-	9-	over	None
AJOR	10%	10%	8%	6%	: 4%	2%	the same	2%	4%	6%	8%	10%	1.0%	hired
AGRICULTURE & NAT. RESOURCES		5	14	25	7	4	32			1			•	179
BUSINESS: ACCOUNTING	5	27	63	99	38	13	47	1			2			48
FINANCIAL ADMIN.	3	18	48	66	30	10	43	1			1			90
GEN. BUS. ADMIN.	5	20	49	75	41	12	58	3	2	1	1			74
MARKETING/SALES	4	29	36	78	28	18	49	2	1	2				81
PERSONNEL	2	14	36	56	29	16	58		2	1				107
EDUCATION	2	1	22	22	3	3	8			1	1			3
ENGINEERING: CHEMICAL	15	38	53	35	11	4	24	(*);			1	1		115
CIVIL & SANITARY	6	8	30	37	19	9	30	1	-1	1	1			140
COMPUTER SCIENCE	16	33	61	47	18	6	31					1		89
ELECTRICAL	9	42	61	51	8	5	29				≥1	1		97
MECHANICAL	11	50	71	53	17	7	30				2	1		68
METALLURGY, MECH. MATERIALS SCI.	6	27	49	33	9	4	27		9		i is	1		103
PETROLEUM	11	19	33	13	2	2	19					1		179
HUMAN ECOLOGY	1	3	8	12	11	4	38		1					193
LIBERAL ARTS	2	6	18	36	24	16	75	2		2	1	1		119
NATURAL SCIENCES: CHEMISTRY	1	7	39	37	20	9	51	1		1	1	1		122
MATHEMATICS	2	6	30	35	22	12	44		1			1	1	134
PHYSICS	3	4	24	41	12	8	40		2		1	1	1	141
SOCIAL SCIENCE		4	13	14	19	6	44	1.	2			1		167

What percentage of new college graduates leave your organization during the first year of employment?

All Graduates

			111 Gra	duates							
COMPANY CATEGORY	None hired	1-2%	3-4%	5-6%	7-8%	9- 10%		21-		41- 50%	51 - 100%
ACCOUNTING	1	17	3	2		6	2	2		1	
AEROSPACE & COMPONENTS		6	4				2 ,				
AGRIBUS INESS		4		1		1	2		1		
AUTOMOTIVE & MECHANICAL EQUIPMENT	1	8	2	1	2	3					
BANKING, FINANCE, & INSURANCE		12	4	6	2	4	5	1	2	3	
CHEMICALS, DRUGS, & ALLIED PRODUCTS		9	2	1	3						
COMMUNICATION		2									
CONSTRUCTION & BUILD. MATERIALS		6		2		2	ī				1
EDUCATIONAL INSTITUTIONS	4	28	5	10	2	19	3	1	>		
ELECTRICAL MACHINERY & EQUIPMENT		3	ī	3			2	1			
ELECTRONICS & INSTRUMENTS		9	3	2	3	2	1				
FOOD & BEVERAGE PROCESSING	2	3	1			, 2		4:			
GLASS, PAPER, & PACKAGING	1	5	2	4	1	1	2	(46)			
GOVERNMENTAL ADMINISTRATION		7		3	1	2					
HOSPITALS & HEALTH SERVICES	1	1	1								
HOTELS, MOTELS, RESORTS & CAMPS	4	1		5		4	ì	4	1		
MERCHANDISING & RELATED SERVICES	1	9	3	5	3	6	6	3	2		
METALS & METAL PRODUCTS	Ì	13	1	5	1	4	3	1			
MILITARY		2									
PETROLEUM & ALLIED PRODUCTS		7		×		2	3	1		11.12	
PRINTING, PUBLISHING, & INFO. SERVICES		3	2	- 1			1	1			
PUBLIC UTILITIES		6		1	1		1				
RESEARCH/CONSULTING SERVICES		9	4	1	1	3	2				
SERVICE ORGANIZATION											
TIRE & RUBBER		2	1								
VOLUNTEER ORGANIZATION								1			0
TOTAL	16	172	39	53	20	60	37	16	6	4	1

What percentage of new college graduates leave your organization during the first year of employment?

Women College Graduates COMPANY None 5-6% 7-8% 31-1-2% 3-4% 9-21-11-51-CATEGORY hired 10% 20% 30% 40% 50% 100% ACCOUNTING AEROSPACE & COMPONENTS AGRIBUSINESS AUTOMOTIVE & MECHANICAL EQUIP. BANKING, FINANCE, & INSURANCE CHEMICALS, DRUGS, & ALLIED PRODS. COMMUNICATION CONSTRUCTION & BUILD. MATERIALS EDUCATIONAL INSTIT. ELECTRICAL MACH. & EQUIPMENT ELECTRONICS & INSTR. FOOD & BEVERAGE **PROCESSING** GLASS, PAPER, & PACKAGING GOVERNMENTAL ADMIN. HOSPITALS & HEALTH **SERVICES** HOTELS, MOTELS, **RESORTS & CAMPS** MERCHANDISING & RELATED SERV. METALS & METAL **PRODUCTS** MILITARY PETROLEUM & ALLIED **PRODUCTS** PRINTING, PUBLISHING & INFO. SERVICES PUBLIC UTILITIES RESEARCH/CONSULTING Ż SERVICES SERVICE ORGANIZATION TIRE & RUBBER VOLUNTEER ORGANIZATION TOTAL 

What percentage of new college graduates leave your organization during the first year of employment?

Minority College Graduates

COMPANY CATEGORY	None hired	11-2%	T	1	7-8%	9-	11-20%	21-	31- 40%	41- 50%	51- 100%
ACCOUNTING	4	13	1	2		3	1				
AEROSPACE & COMPONENTS		8	1	1		1					
AGRIBUSINESS	2	3			1		1	1			1
AUTOMOTIVE & MECHANICAL EQUIP.	4	8	-		2	3					
BANKING, FINANCE, & INSURANCE	4	7	6	5		4	4	1		1	2
CHEMICALS, DRUGS, & ALLIED PRODS.		8	1		1	2					
COMMUNICATION		1									
CONSTRUCTION & BUILD. MATERIALS	2	2		1			2	1			JF.
EDUCATIONAL INSTIT.	8	21	5	3	2	5	3		2	1	
ELECTRICAL MACH. & EQUIPMENT	1	3		1		:•	2	1			
ELECTRONICS & INSTR.	1	10	1	1 ,		3	1"			1	
FOOD & BEVERAGE PROCESSING	1	2	1			2		i.		1	
GLASS, PAPER, & PACKAGING		5		1	1	3	1		10		
GOVERNMENTAL ADMIN.		7		1		1		1			
HOSPITALS & HEALTH SERVICES	1	1	1								
HOTELS, MOTELS, RESORTS & CAMPS	4	2		2		2	2		1		
MERCHANDISING & RELATED SERV.	3	11	3	7		1	3	2	2		1,
METALS & METAL PRODUCTS	3	11	1	ז	1	3	2	2			1
MILITARY		1									1
PETROLEUM & ALLIED PRODUCTS	1	8				2	3				
PRINTING, PUBLISHING & INFO. SERVICES		3		1			1		1		
PUBLIC UTILITIES		10	13		1		1	1			
RESEARCH/CONSULTING SERVICES	ן	12	2		1	3					
SERVICE ORGANIZATION		2	1								
TIRE & RUBBER											
VOLUNTEER ORGANIZATION								1			
TOTAL	40	159	25	27	10	38	27	11	6	4	6

If a college graduate were to enter your organization in a "typical" salaried or professional position, how important would each of the following factors be in determining success on the job?

### BUSINESS, INDUSTRY & GOVERNMENT

	Great Deal of Importance	Some Importance	Little or no Importance
Specific Technical Knowledge	219	154	35
General Knowledge	141	256	5
Common Sense	334	75	0
Interpersonal Skills	290	114	2
Well-balanced Personality	250	152	5
Aggressiveness	228	169	7
Hard Working	349	58	0

#### EDUCATION

	Great Deal of Importance	Some Importance	Little or no Importance
Specific Technical Knowledge	40	25	2
General Knowledge	35	32	
Common Sense	56	11	27
Interpersonal Skills	58	9	
Well-balanced Personality	55	12	
Aggressiveness	15	45	7
Hard Working	55	12	

Use the following code to answer the questions for each field: 1=definitely or probably, 2=possibly or to some extent, 3=definitely not or probably not.

Business, Industry & Government	ENG	INEER	RING &	1	DUCAT		ACC	DUNTII ADM	NG &		ATURA CIENC			SOCI.		LIBE	RAL /	\RTS
20	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3
We will be hiring graduates in this field.	241	50	92	14	55	311	222	138	29	51	85	236	19	95	259	33	142	200
The skills and know- ledge a student ac- quires in this field would be useful for a professional in our organization.	263	76	70	22	107	243	279	98	14	75	101	199	24	135	201	26	187	162
The graduate who majors in this field would be the type of person we want in our organization.	268	54	68	25	101	243	264	100	21	60	116	192	26	116	221	30	171	163
If a recent graduate majoring in this field were hired by our organization(s) he would be in a job with good opportunities for growth and challenge.	323	48	58	49	95	220	289	73	14	95	110	159	64	104	193	71	138	155
If a recent graduate majoring in this field were hired by our organization(s) he would be underemployed.	54	18	280	108	81	157	22	50	302	89	84	168	96	93	151	76	102	166
The education a student receives in this field will be more useful than the training (s)he will receive in our organization after college.	45	94	187	38	59	250	44	158	165	39	89	217	34	70	235	31	73	240

Use the following code to answer the questions for each field: 1 = definitely or probably, 2 = possibly or to some extent, 3 = definitely not or probably not.

Education		NEERII		EDU	CATIO	N		ONITAL 11MDA			NATUR/			DEIAL CIENCI		LIBE	RAL A	RTS
	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3	1	2	3
We will be hiring graduates in this field.	3	5	37	45.	16	2	6	8	32	5	18	23	6	15	25	6	12	28
The skills and know- ledge a student acquires in this field would be useful for a professional in our organization.	4	20	23	52	9	1	11 -	21	13	14	23	10	16	20	10	12	20	11
The graduate who majors in this field would be the type of person we want in our organization.	5	10	30	56	7	1	9	19	15	14	21	14	14	13	17	12	16	14
If a recent graduate majoring in this field were hired by our organization(s) he would be in a job with good opportunities for growth and challenge.	5	10	25	40	22	2	11	19	12	7	18	16	8	18	14	6	17	16
If a recent graduate majoring in this field were hired by our organization(s) he would be under-employed.	19	10	14	6	6	50	8	17	17	6	16	18	8	12	20	10	11	18
The education a student receives in this field will be more useful than the training he/she will receive in our organization after college.	17	9	14	10	38	14	11	21	10	10	21	10	9	18	14	6	19	14

On the average, approximately how many hours of training will a new college hire receive each week during the first six months on the job in your organization?

FIELD	None	1 - 2	3 - 4	5 - 6	7 - 8	9 - 10	11 - 15	16 - 20	21 & up
Business, Industry & Government	9	16	37	28	43	57	28	47	121
Education	12	32	12	4	1				7

What information does the interviewer try to obtain from the graduate during the campus or preliminary interview:

#### Business, Industry & Government

	Usually or Always	Sometimes	Seldom or Never
Appearance	300	86	19
Background	213	68	12
Knowledge of Organization	120	208	76
Career Aspirations	367	37	2 1 32
Personality	321	76	3
Ability to Communicate	384	16	2
Ability to Think	290	103	8
Interpersonal Skills	286	111	6
Expertise in Field	224	149	31

#### Education

	Usually or Always	Sometimes	Seldom or Never
Appearance	61	5	1
Background	54	12	
Knowledge of Organization	13	39	16
Career Aspirations	41	26	541
Personality	64	2	1
Ability to Communicate	62	ū	
Ability to Think	51	15	1
Interpersonal Skills	61	6	
Expertise in Field	49	17	1

To what extent will the following factors lead to a reject decision being made during the campus or preliminary interview?

BUSINESS, INDUSTRY & GOVERNMENT

FACTORS	Almost Always	Sometimes	Rarely
UNWILLINGNESS TO TRAVEL	71	192	130
UNWILLINGNESS TO RELOCATE	177	170	61
LITTLE OR NO KNOWLEDGE OF ORGANIZATION	22	158	227
INABILITY TO ARTICULATE CAREER PLANS	87	260	51
ASKING QUESTIONS ABOUT COMPENSATION	13	85	300
UNSATISFACTORY APPEARANCE	157	217	25
UNSATISFACTORY RESUME	78	240	84
ASKS FEW OR NO QUESTIONS	110	263	27
MAKES NO ATTEMPT TO "SELL" GOOD QUALITIES	101	234	48
ALREADY HAS OTHER JOB OFFERS	6	96	290
DOES NOT APPEAR ENTHUSIASTIC	197	184	15
UNSATISFACTORY PERSONALITY	257	132	14
UNSATISFACTORY VERBAL SKILLS	247	145	10

#### **EDUCATION**

FACTORS	Almost Always	Sometimes	Rarely
UNWILLINGNESS TO TRAVEL	15	10	33
UNWILLINGNESS TO RELOCATE	33	16	10
LITTLE OR NO KNOWLEDGE OF ORGANIZATION	2	23	37
INABILITY TO ARTICULATE CAREER PLANS	11	40	12
ASKING QUESTIONS ABOUT COMPENSATION	1	15	47
UNSATISFACTORY APPEARANCE	35	28	0
UNSATISFACTORY RESUME	23	33	7
ASKS FEW OR NO QUESTIONS	7 *	52	5
MAKES NO ATTEMPT TO "SELL" GOOD QUALITIES	14	42	6
ALREADY HAS OTHER JOB OFFERS	2	23	37
DOES NOT APPEAR ENTHUSIASTIC	38	24	0
UNSATISFACTORY PERSONALITY	51.,	10	1
UNSATISFACTORY VERBAL SKILLS	51	11	0

What percentage of candidates interviewed during the campus or preliminary interview are rejected at that point in the selection process?

	NONE	1-5%	6-10%	11-15%	16-20%	21-25%	26-50%	51-75%	76-100%
Business, Industry & Government	13	16	18	8	20	28	77	161	53
Education	3	8	2	5	4	9	11	14	10

What changes do you foresee in the number of underemployed college graduates working for your organization during the next few years?

	INCREASE						Remain	DECREASE						
	over 10%	9-10%	7-8%	5-6°-	3-4°:	1-2%	the same	1-2%	3-4%	5-6%	7-8%	9-10%	over 10%	none hired
Business, Industry & Government	10	14	8	14	9	7	106	9	5	8	2	7	9	57
Education	3	4	0	3	3	1	36	0	0	0	0	0	1	- 13

To what extent do you feel underemployment of college graduates is occurring in your organization?

	BUSINESS, INDUSTRY & GOVERNMENT	EDUCATION
Many college graduates are filling positions that do not require a degree	29	5
Some graduates are filling positions that do not require a degree	172	23
Few or no graduates are filling positions that do not require a degree	189	⇒ 36

When a college graduate fills a position which was previously handled by a person without a college degree, is the position enlarged to accommodate the education the graduate has received?

Pine Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral Teneral T	BUSINESS, INDUSTRY & GOVERNMENT	EDUCATION
Always	38	3
Usually	97	6
Sometimes	136	15
Seldom	72	17
Never	26	12

Why is it important that your organization hire people with a degree for certain entry level salaried or professional positions?

BUSINESS, INDUSTRY & GOVERNMENT

REASONS	IMPORTANT	SOME IMPORTANCE	LITTLE OR NO • IMPORTANCE
The degree assures us that the student has the technical expertise which the job requires.	232	125	40
The degree tells us that the student has received a broad educational back-ground and is well rounded.	139	236	22
The degree is an indicator of achievement.	190	200	20
The degree assures us that the indi- vidual has had the time to mature.	59	227	106

COMMENTS: A degree is required for a CPA; For easier advancement; Shows ability to think and learn; Shows discipline and commitment; Shows the schools' judgment on competence of student; Shows long range potential; Degree is essential for promotion; A degree shows individuals who are upwardly mobile.

#### **EDUCATION**

REASONS	IMPORTANT	SOME IMPORTANCE	LITTLE OR NO IMPORTANCE
The degree assures us that the student has the technical expertise which the job requires.	30	<b>26</b>	
The degree tells us that the student has received a broad educational background and is well rounded.	28	26	3
The degree is an indicator of achievement.	26	31	
The degree assures us that the indi- vidual has had the time to mature.			
	12	33	11

COMMENTS: A degree shows the potential to move to high level in organization; A degree is a requirement for certification and statutory requirements.

How much importance do the following basic writing skills have in determining success on the job for a new college graduate in your organization?

BUSINESS, INDUSTRY & GOVERNMENT

WRITING SKILLS	A GREAT DEAL OF IMPORTANCE	SOME IMPORTANCE	LITTLE OR NO IMPORTANCE		
WRITING STYLE	117	244	42		
SPELL ING	168	199	19		
PUNCTUATION OR GRAMMAR	144	210	22		
VOCABULARY	181	197	18		
RESEARCH SKILLS	148	298	54		
ABILITY TO ORGANIZE IDEAS	362	36	1		
ABILITY TO STATE AND DEFEND A POSITION IN WRITING	237	143	17		

COMMENTS: Concise writing; Speaking ability; Interpersonal skills; Ability to contribute to customer reports.

#### **EDUCATION**

WRITING SKILLS	A GREAT DEAL OF IMPORTANCE	SOME IMPORTANCE	LITTLE OR NO IMPORTANCE		
WRITING STYLE	19	41	2		
SPELLING	47	16			
PUNCTUATION OR GRAMMAR	48	15			
VOCABULARY	49	14			
RESEARCH SKILLS	9	38	14		
ABILITY TO ORGANIZE IDEAS	45	18			
BILITY TO STATE AND DEFEND A POSITION IN WRITING	16	36	9		

COMMENTS: Definite knowledge & training in major area.

Which of the following statements describes your organization's policy toward the hiring of new college graduates who are women or minorities?

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	BUSINESS, INDUSTRY & GOVERNMENT	EDUCATION =
DOES NOT ENTER INTO THE RECRUITMENT OR EMPLOYMENT DECISION	77	23
TAKE AFFIRMATIVE ACTION BY ACTIVELY RECRUITING AS MANY QUALIFIED CANDIDATES AS POSSIBLE, BUT THEN HIRING ONLY IF THEY ARE THE BEST QUALIFIED	228	33
TAKE AFFIRMATIVE ACTION BY OFFERING A MORE ATTRACTIVE COMPENSATION PACKAGE, IF THEY ARE THE BEST QUALIFIED	23	1
TAKE AFFIRMATIVE ACTION BY TAKING INTO CONSIDERATION THE APPLICANT'S BACK- GROUND AND CHOOSING A FEMALE OR MINORITY CANDIDATE IF ALL OTHER THINGS ARE ROUGHLY EQUAL	182	31
TAKE AFFIRMATIVE ACTION BY SETTING A CERTAIN PERCENTAGE OF FEMALE OR MINORITY CANDIDATES TO BE HIRED, AND THEN DOING WHATEVER IS NECESSARY IN ORDER TO HIRE THAT PERCENTAGE	35	3

BUSINESS, INDUSTRY & GOVERNMENT

COMMENTS: avoid artificial standards; we are an EEO employer; we recruit from

predominately black schools; potential of minority student; non-advertising.

**EDUCATION** 

COMMENTS: no discrimination

To what extent is your organization experiencing difficulty implementing an equal employment opportunity program?

9	BUSINESS, INDUSTRY & GOVERNMENT	·EDUCATION
CONSIDERABLE DIFFICULTY	34	7
SOME DIFFICULTY	187	20
LITTLE OR NO DIFFCULTY	163	34
DOES NOT HAVE AN E.E.O. PROGRAM	16	7

If your organization is experiencing considerable or some difficulty with their EEO program, the biggest problem is?

	BUSINESS, INDUSTRY & GOVERNMENT	EDUCATION
NOT ENOUGH QUALIFIED WOMEN OR MINORITIES	238	29
TOO EXPENSIVE	8	
RESISTANCE BY SOME TO THE GOALS OF THE PROGRAM	16	2

BUSINESS, INDUSTRY & GOVERNMENT

COMMENTS: always a problem; no problem; minorities are in short supply; no experience;

location; salary competition; size of firm; internal promotion; attracting

minorities; identifying location of schools attended

EDUCATION

INTS: leave education for more lucrative positions; disagree with equal pay for equal work concept; no difficulty; no minorities apply--enough women; attrition of minority employees is high; collective bargaining/contracts; What change, if any, does your organization anticipate in the number of summer employment opportunities available for college students in the summer of 1979?

			INCR	EASE			Remain	Remain DECREASE						None
	75- 100%	50- 74%	25- 49%	11- 24%	6- 10%	1- 5%	the same	1- 5%	6- 10%	11- 24%			75- 100%	Hired
Business, Industry & Government	2	1	4	13	37	23	238	2	4	1	1	1		64
Education						1	36	1	2			1		24

Does your organization pay moving costs to new hires?

A	USUALLY OR ALWAYS	SOMETIMES	SELDOM OR NEVER
Business, Industry & Government	238	79	91
Education	2	3	63

Would you prefer that a candidate use a detachable photograph on his or her resume?

	YES	NO	IN SOME CASES
Business, Industry & Government	145	237	14
Education	35	33	2

COMMENTS: Good practice but not necessary; Sometimes helps to indentify after interviewing; Illegal; (no) We don't want it to influence our decision; prefer a non-detachable photograph.

Does your organization pre-screen candidates before arriving on college campuses?

	YES .	NO	
Business, Industry & Government	119	276	
Education	14	49	

If you were to summarize the outlook for college graduates in the upcoming year, how would you describe it?

#### Business, Industry & Government

Good (84); Excellent (42); Fair (38); Remain the same (36); Tremendous, if technical (28); Better (26); Good selection of jobs (21); Improving (18); Much competition (14); Very good (11); Poor (8); Guarded optimism (5); Promising (5); Continued growth and opportunity (4); Excellent for best students, tight for others (3); Competitive (2); Tough - fewer jobs (2); Down (2); Favorable (2); High demand (2); Opportunities will shrink (2); Average (1); Strong (1); Inconsistent (1); Better than ever (1); Limited (1).

#### Education

Rather bleak (24); Remain the same (11); Better (9); Good (7); Improving (2); Competitive (2); Moderate opportunities (1); Depends on economy (1); More teaching opportunity (1); Who you know (1); Teachers go begging (1).

What do you consider to be your toughest recruiting problem?

### BUSINESS. INDUSTRY & GOVERNMENT

Supply of qualified and interested candidates (173); Location (72); Competition & salary (37); Supply minority and/or women candidates (20); Students unprepared for interview (don't know co., jobs available, etc.) (9); Determining applicant's motivation (willingness to work) (8); Lack of interest in small companies (6); Company not well known (6); Apathy (6); Can't promise stable future (5); Willing to relocate (4); Placement services (busy, etc.) (4); Supply of technical candidates--esp. minority (4); No problems (3); Overcoming pre-conceived notions (stereotypes) (3); Offering jobs desired (3); Unsure of career goals (3); Accurate forecast of our needs (3); Generating interest in our company (3); No vacancies at recruiting time (2); Retaining new hires (2); Matching career interests with jobs (2); Inadequate number of qualified male candidates (2); Unawareness of opportunities and benefits of having your own business or being in local firm (2); Competition from private industry (1); Internal non-centralized program (1); Cost of interviewing and screening candidates (1); Letting graduates know opportunities available in construction (1); Availability of civil service exam (1); General work experience in area of interest (1); Time (1); Directing best students to larger firms (1); Engineers for sales or marketing (1); Recruitment of males for management (1); Engineers willing to use practical skills (1); Data Processing people and design engrs. are needed (1); Candidates with research skills (1); Willingness to consider entry level positions (1); Candidate interested in property/casualty insurance (1); Prerecruiting to improve second interview rate (1); Salary compression (1); Air travel schedules (1); Budget cuts (1); University camp day at MSU would be helpful (1); Lack of career counseling (1); Sell candidate to management (1);

### **EDUCATION**

Selection of qualified candidates (15); Supply of teachers in special areas (15); Supply of minority candidates (6); Geographical location (4); Lack of competitive salary (3); More candidates than jobs (3); Hiring good teachers for late summer jobs (3); Qualified supply for isolated areas (3); No problems (2); Placement services (2); Married teaching couples for overseas (1); Time to interview (1); Dedication (1); Financing an efficient recruiting program (1);

What would you like to see added to the college curriculum that would help make graduates more valuable and employable in your organization?

# BUSINESS, INDUSTRY & GOVERNMENT

Communication in general and writing skills (business, spelling, organization) (65); On the job experience (internships, co-op, summer) (53): Freshman to grad student career counseling and planning and courses on career info. and interviewing (30); More emphasis on work practice, the "real" work world, and less on theory (25); Oral communication and interpersonal skills courses (specifically) (21); More business courses (management, logic, marketing, CPS added to acct., MBA level franchising, CPA review course, economics, personal productivity economics, more accounting HRI) (14) More engineering courses (computer, non-design, drafting, sales training, ethics, micro-electronics state of arts courses, cultural courses, data processing skills, manufacturing) (14); Course on the function of business (11); Nothing (6); Finance courses (5); More flexibility & electives with programs (5); More business courses for engrs. (4); Management courses (4); More insurance courses (emphasize importance of field sales exper.) (4); Teach values of integrity, reliability, motivation, & common sense (4); More math course (requirements inc.) (3); Classes in logic & decision making (3); Retail math and fashion merchandising programs (2); no comments (2); Criminal Justice pgm. geered toward patrolman entry; More emphasis on grade competition; Less enrollment in majors where there are no jobs; Courses in flexible packaging; Courses in practical advertising; Placement services need better screening before candidates interview; Courses in construction contracting; Courses in labor law & relations: More selling experience; More manufacturing-type courses; More food distribution courses; Course on industry careers vs. continuing education; Practical courses on 3rd World nations, food prodct., dev. etc;

## **EDUCATION**

Better communication skills (writing, speaking, interpersonal) (9); More teaching of reading and math (5); Nothing (4); Courses in methods (2); Professional ethics (2); More special education at secondary level (2); Double majors (2); Colleges should prohibit students entering certain education fields; More orientation for perspective of management; Practicum taught by administrators; Physical therapy; More attention to learning theory; Internship extension; Good student teaching job; Longer student teaching experience; Urban oriented student teaching; Institutional accounting courses; Secure broad teacher certification; Stress the importance of personal example as teachers; More vocational education; Stress adaptability in living in a different ethnic neighborhood.

In a few words, what is the best advice you could offer a senior graduating from college and seeking employment in your organization?

## Business, Industry & Government

Know yourself, clearly define your goals & strong points -- go after them and sell yourself (97); Know the company (39); Have enthusiasm - aggressiveness (23); Obtain experience (19); Take job seriously & prepare for the activity & search (17); Be patient (16); Be willing to work hard - give 100% & pay attention to detail (16); Have a complete resume (14); Concentrate on fundamentals - polish communication skills (12); Look for opportunity & growth (10); Be prepared to make adjustments - be flexible (10); Have a good GPA (9); Learn - use your head (7); Be persistent(6); Don't expect too much - present a realistic view (8); Use the Placement Services (5); Interview early (5); Hold a mature attitude toward working (5); Have straight forward answers to questions (5); Use education as a base to expand from (4); Be flexible and plan to continue education (4); Forward your resume to Personnel Director - personal contact with the company (3); First impressions count (3); Look for long range benefits not immediate salary (3); Establish yourself technically (3); Talk to as many recruiters as possible (3); Don't waste interviewer's time if you're planning on full time grad school (3); Have many extra-curricular activites (2); Get an MBA or graduate level degree (2); Observe and ask questions (2); Be yourself (2); First interview is a mutual time to gather information & get acquainted (1); Be creative in search techniques (1); Consider the emotional satisfactions you want (1); Come visit us (1); If he/she gets an offer, take it (1); Don't take the first offer (1); Take any job - Upward mobility is a definite possibility once you're "in the system" (1); Be willing to take direction (1); Interview because of interests - not to get experience (1); Learn how to get results from subordinates (1); Seek employment in academic discipline (1); Do whatever it takes (1); Get a good civil service grade (1); Develop a knowledge of career opportunities (1); Compare prospective employers with others (1); Know how to defend yourself (1);

### Education:

Be positive about yourself - enthusiastic personality (13); Be willing to relocate (6); Be persistent - follow through (6); Be honest (4); Work hard, be dependable (3); Apply early (3); Have a completed (typed) resume (3); Show a genuine interest in children - accepting extra responsibilities (3); Research the organization (3); Know your career goals (2); Accept substitute teaching (2); Be able to work well with people (1); Have good English skills (1); Hold experience in smaller school first (1); establish an outstanding student teaching job (1); Have a double major (1); Have a special education degree (1); Be sharp in all ways (1); Secure teaching certification that is broad and allows flexibility of assignments (1); Make sure your credential files are up to date (1); Practical career choice, be aware of labor market in your field (1); More specialized training (1); Impress the principal (1).

It is frequently stated that a salary compression problem exists between fresh college graduates and older workers; yet, with few exceptions the starting salaries for college graduates have increased less than the consumer price index.

### BUSINESS, INDUSTRY & GOVERNMENT

No problem, not true with us (46); True, salaries for older personnel have increased less than starting rates compared to consumer price index (45); College grads have no experience and must prove their worth in the first year of employment (27); Supply and demand causes starting salaries to increase (19); Don't know, impossible to answer (12); College grad market establishes beginning salary, competition (10); Profits are not tied to consumer price index (8); Many businesses are caught in dilemma of increasing compensation requirements vs. expansion (8); Inflation (7); Not all college grad salaries have kept par with consumer price index (6); Consumer price index has little relation to salaries (6); Older employees receive small percentages, greater time spans above mid-point salary range (5); Existing union contracts, especially for older workers, dictate salaries (4); Salary progression is not balanced (4); Some top grads can come in at the top entry level (4); Salaries are competitive or high at interviewing but increase because of performance (4); More working can cope with inflation (3); The increase that older workers receive just keeps pace with consumer price index (3); Some employees don't deserve salary increases (3); Only pertains to technical graduates (3); More acceptance of junior college associate degrees and non-college grads because of this (2); Organizations tend to ignore this problem, salary programs aren't keeping up (2); Cost of living programs are offered by some companies to all salaried employees (2); Increases do not exceed cost of living (2); Hourly wages move more quickly than salaried (2); Companies are less willing to pay for unknown commodity (2); We beat consumer price index (2); Companies work hard to hold line on starting pay; Companies try to keep reasonable gap between each group that joins organization; Less money on front end to reward those who excel; Graduates eagerness to work in field does not demand salary increase; Problem is new hire salary relative to salary of recent hire who have been employed 6-9 months hasn't received merit treatment and below new salary hire; Because it normally follows the average salary escalation rate experienced by rest of work force; June hire rate is less than next January; Employers have not followed through on a program to nurture talent; Internal salary also lags behind consumer price index. The leak is in higher cost of government and non-college salaries; All older workers aren't college grads; To meet costs; Wage/price cause and effect phenomena; Salary increase after first year; Pay according to set Civil Service scale; Industry holds line in this area to slow growth of inflation. We pay cost of living based on quarterly adjustment; Small difference between new hire and two year employee; Most companies don't make cost of hiring adjustment to newly hired recruits; Mix of B.S. and M.B.A. cause same problem; Consumer price index does not affect higher paid workers; Ripple effect costs too much to consider; In accounting, grads are overpaid and therefore don't need as much of an increase;

# **EDUCATION**

Not true with school salaries (6); Supply and demand (5); Oversupply of new grads (4); Economic impact of raising persons with longevity—to avoid compression (3); negotiations—contracts (3); Top of the salary schedule does not expand at the same rate as entry level pay (3); Inflation: Budget restrictions—availability of applicants; Unions aren't concerned with new employee salaries; Lack of empathy and support from funding source; We are living beyond means; Dependent on taxes; Shortage of jobs;

# RESPONSE TO SURVEY

-A-

Abbott Laboratories Acans Action/Peace Corps Aerojet General Corporation Aerojet Liq. Rocket Aetna Casualty & Surety Aetna Life & Casualty Aetna Life Insurance Agway, Inc. Alcoa Aluminum Algonac Community Schools Allstate Insurance Company Alpena Public Schools Alton Box Board Company Aluminum Co. of America AMAX Inc. American Copper & Nickel American Nautral American Agriculture Products American Can Company American Cyanamid Company American Express Company American Hoechst Corporation American National Insurance American Telephone & Telegraph AMF Inc. AMF/Harley-Davidson AMOCO Research Center Amway Corporation Anaconda Co.- Wire & Cable Division Anchor Hocking Ann Arbor Public Schools Archer Daniels Midland Company Armco Inc. Armstrong Cork Company Armstrong Furniture Armstrong Machine Arthur Young & Company ATO Inc. Arthur Andersen & Company Automated Marketing Systems Allegheny Ludlum Ind.

-B-

B F Goodrich Company Bagel Nosh of Michigan Baldwin Community Schools Ball Corporation Baltimore City PS Baltimore County Board of Education Baltimore Police Department Bangor Public Schools Bank of America Barton Malow Company BASF Wyandotte Corporation Battle Creek Schools Bay City Public Schools Beech Aircraft Bendix Corporation Berkley & Company Berrien Springs Public Schools Betz Labs, Inc. B F Goodrich Company Big Rapids Public Schools Bil Mar Foods Inc. Bill Knapp's Birmingham School District B J Hughes Inc. Black and Veatch Bloomfield Hills Schools Blue Bell Inc. Blue Lake Fine Arts Camp Bob Evans Boeing Company Borg Warner Chemical Boston Public Schools Boston Store Bridgeport School District Bristol Myers Brockway Glass Brookside Farms Laboratories Brown Shoe Company Bucyrus-Erie Company Bunker-Ramo Corporation Burger Chef Burlington Northern

-C-

C L Frost & Sons
CAI
Capital Analyst Inc.
Carlton Longmuir
Carnation Co.
Carolina Power & Light
Carpenter Technology
Carson Pirie Scott
CBS Inc.
Cedar Rapids Community District

Central Mutual Insurance Central Soya Company, Inc. Certainteed Corporation Champion International Corporation Chemical Abstracts Service Chesaning Union Schools Chessy System Chevrolet Motor Division Chicago & Northwestern Chicago Board of Education Chicago Tribune Chrysler Corporation Chicago Bridge & Iron Company Cincinnati Milacron Citibank Clark County School District Clark Equipment Cleveland Electric and Illumination Clorox Company Center for Naval Analisis Coldwater Community Schools Colgate-Palmolive Company Columbia Gas System Cone Mills Corporation Congoleum Corporation Conklin Company, Inc. Consoer, Townsend Consolidated Oil Company Consumers Power Company Container Corporation of America Consolidated Aluminum Continental Insurance Company Continental Oil Company Control Data Corporation Coopers & Lybrand Coors Industies Core Laboratories Cork N'Cleaver Crawford Co. Insurance Adjustors Cray Research Inc. Crowe Chizek & Company Crum & Forster Insurance CTS Corporation Cutler Hammer

-D-

D M Read Inc.
Dana Corporation
Danielson, Schultz
Dayco Corporation
Deere & Company
Dekalb Agriculture Research
Denver County Schools
Det Diesel Allison
Detroit Edison Company

Detroit Police Department Detroit Public Schools Dow Chemical USA

-E-

East China Public Schools
Eastman Kodak Company
Eaton Corporation
Eau Claire Public Schools
Ebasco Services, Inc.
El Paso School District
Eli Lilly & Company
Elkhart Community School District
Employment Insurance of Wausau
Envi Res Institute of Michigan
Envirotech
Equifax Services Inc.
Equitable of Iowa
Excel Industries, Inc.
Exxon Company USA

-F-

F W Woolworth Co. Factory Mutual Engineering Farm Bureau Services Farm Credit Banks FCH Services, Inc. Federal Highway Administration Federal Mogul Corporation Fermi National Accel Lab Fidelity Union Life Insurance Firemans Fund Insurance Company Firestone Tire & Rubber First Commerce Corporation First Federal Savings & Loan First National Bank of Maryland First Wisconsin National Bank Florida Power & Light Company Fleming Companies, Inc. Flo Company Supply, Inc. Flushing Community Schools Foote Cone & Belding Ford Aerospace & Company Ford Motor Company Foremost Insurance Company Foseco Inc. Fowlerville Community Schools Fox Westheimer Company Fremont Public Schools Friendly Ice Cream

- I -

Gard Inc. Gardner-Denver Company Gary City Public Schools General Motors Corporation General Motors - Oldsmobile General Telephone Company - Illinois General Telephone of Wisconsin General Electric Company General Foods Corporation General Homes General Mills Inc. General Signal Corporation Genesco Gilbert Robinson Inc. Gimbels Midwest Goldblatt Brothers Inc. Goldman Sachs & Company Goodyear Tire Co. Goulds Pumps Inc. Grand Ledge Public Schools Grantex Inc. Graybar Electric Company Greeley & Hansen Eng. Great Western Life Assurance Grumman Data Systems GTE Automatic Electric Guardian Packaging Corporation Gulf oil Corporation

# -H-

H C Prange Co. Hackley Bank Hallmark Cards Inc. Harpenau Hotels Harris Corporation Harris Trust & Savin Hartland Consolidated Schools Hawaii Department of Education Hayes Albion Corporation Henricis Restaurants Herman MacLean & Company Hoad Engineers Holiday Inn Holley Carburator Honeywell Inc. Host Enterprises Inc. Host International Inc. Hough Brothers Inc. Housing & Food Services Howmet Corporation Misco Hughes Aircraft Hughes Tool Hurley Medical Center Hyster Company

IBM Corporation Illinois Agricultural Association Illinois Department of Transportation Illinois Tool Works Indian Trails Camp **Induction Process** Industrial Risk Insurance Ingersoll-Rand Company Inland Steel Company International Paralegal Training Intel Corporation Interactive Systems Interpoint Corporation Iowa Department of Public Safety Irish Hills GSC Island House Hotel ITT Aerospace

# -J-

J E Sirrine Company J L Hudson Comapny Jackson Public Schools Jacobson Stores Inc. Jakarta International School Jenison Public Schools Jerrico Inc. Jet Propulsion Lab John Hancock Mutual Johnson & Anderson Johnson & Johnson Johnson Controls Inc. Johnson Wax Company Jones & Laughlin Jordan Marsh - Florida Joskes of Texas

### -K-

Kaiser Aluminum
Kalamazoo Public Schools
Karl Leppien & Company
Kaufman & Broad
Kellogg Company
Kendall Company
Kent Moore Corporation
Kohler Company
Koppers Company Inc.
Kraft Inc.

#### -L-

Laingsburg Community Schools

Lake Forest School #67 Lakewood Public Schools Lansing Board of Water & Light Lazarus Department Store Leeds & Northrup Leo Burnett Company Lester Witte & Company Lettuce Ent You Libbey Owens Ford Company Liggett Group Inc. Lincoln Electric Company Lincoln Public Schools Lockheed Missiles Lord & Taylor Los Alamos Science Lab Los Angeles UFSD Lukens Steel Company

## -M-

Magic Pan Manchester Inn Manoir International Marriott Corporation Marshall Riels Comapny Martin Marietta Corporation Mason City Community Schools Massachusets Mutual Life Insurance McCafferty Butala Company McGraw-Edison Company McLean Trucking Company McLouth Steel Corporation Mead Corporation World Headquarters Mead Johnson & Company Meijers Thrifty Acres Menasha Corporation Mennonite Central Community Minominee Public Schools Mental Health Center - Iron Mountain Merskin Merskin CPA Metcalf & Eddy Inc. Michigan Department of Treasury Michigan Insurance Bureau Michigan Department of Natural Resources Michigan Department of State Highway & Transportation Michigan Hospital Association Michigan National Bank Michigan State University Midland Public Schools Midtown Cafe Miles Laboratories Mill Race Inn Minnesota Mining Mfg. Monsanto Company Montpelier School District

Moore Products Company Morrison Inc. Motorola Inc. Mueller Brass Company Murphey Jenne & Jone Muskegon Piston Ring Mutual Benefit Life

#### -N-

NASA Ames Resource Center NASA Lewis Resource Center Nash Finch Company National Bank of Detroit National Bank of Jackson National City Bank National School Studios National Steel Corporation National Semi Conductor Corporation Naval Ordanance Station New England Life New Orleans Public Schools Newport News Shipbuilding Northeast Missouri University Northrup King Company New York State Department of Transportation

#### -0-

Oak Park River Forest High School
Ohio Edison Company
Ohmite Manufacturing
Old Kent Bank & Trust
Olgas Kitchen
Olin Corporation
O'Neils
Oscar Mayer Company
Osco Drug Inc.
Otsego Public Schools
Owens-Illinois Inc.
Owosso Savings Bank

-PPaccar Inc.
Pacific Gas & Electric
Package Products Company, Inc.
Parke Davis Company
Perker Hannifin Corporation
Peat Marwick Mitchell
Pennsylvania Civil Service
Petoskey Public Schools
Pfizer Genetics
Philip G Johnson - Com
Phillips Petro Company
Phillips Van Heusen

Phoenix Mutual Packaging Corporation of America Pillsbury Company Pittsburgh-Des Moines Steel Co. Pittsburgh National Bank Plante and Moran Plastipak Packaging Pneumafil Corporation Pocatell District Schools #25 Pontchartrain Hotel MCC Powers PPG Industries Price Waterhouse & Company Procter & Gamble Production Credit Pullman Kellogg Purdue University

-Q-

Quality Farm & Fleet

-R-

R J Reynolds Industries
R M Bower & Associates
R R Donnelley & Sons
Radisson Hotel
Rand Corporation
Reliance Electric Company
Ren Plastics
Republic Steel Corporation
Resident Triangle Institution
Rikes
River Valley Schools
Rochester Community Schools
Rock Island & Pacific Rail Company
Russell Business Forms
Ryan Homes Inc.

-S-

San Diego City USD
Santa Clara Company
Santa Fe School District
Schaberg Lumber
Schippers Kintner
Schmelzer Corporation
Schreiber, LD Cheese
Scott Paper Company
Sealed Power Company
Sears Roebuck & Company
Second National Bank - Saginaw
Seidman & Seidman
Service Bureau Corporation
Shakespeare-Fishing

Shillitos Signal Companies, Inc. Sky Chefs Inc. South Lake Schools Southwestern Industries Sperry New Holland Sperry Univac Sperry Vickers Springfield Public Schools Square D Company State Mutual Life Steelcase Inc. Sterling Winthrop Stouffer Foods Corporation Sun Company, Inc. Sunbeam Plastics Sunstrand Corporation Susies Casuals

-T-

Tecumseh Products Company
Tektronix Inc.
Texaco Inc.
The Bankers Life Company
The Clorox Company
The Gap Stores, Inc.
Topeka Shawnee District-501
Trane Company
Trans World Airlines
Troy School District
Turner Construction
TVA
Texas Eastern Transportation Corporation

-U-

Uarco Inc. Unified School District 1 Union Oil of California United Nuclear Industries University of Michigan University of Michigan Hospital University of Michigan Institute of Public Policy Universal Oil Products **UOP Process Division** US Air Force US Army US Federal Highway Administration US Gypsum Company Us Marine Corporations **US Peace Corporations** US Social Security Administration US Steel

Virginia Electric-Power Volkswagen Manufacturing

-W-

Western Georgia College Walden Book Company Walgreen Company Walker Manufacturing Company Walt Disney World Warren Consolidated Schools Washington National Insurance Waterford Schools Wayne State University Weinlander, Fitzhugh Western International Hotels Westinghouse Airbrak Weyerhauser Company Wheel Horse Products Williams Research Winkelmans Wright-Petterson AFB Wyandotte General Hospital Wyandotte Public Schools

-Y-

Yeo and Yeo

-Z-

Zino Incorporated

# Additions

Continental Grain Company
Data Trucks
Gross Bornstein
Miami University-Resident Hall
Town and Country Fashion
Continental Rest.

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